

# **MEDICATION OCCURRENCE REPORT (MOR)**

## **DICTIONARIES**

### **Dictionary #1: Staff Position of Person Giving Medication**

MAP Certified Staff -Direct Care  
Non-MAP Certified Staff –Direct Care  
MAP Certified Staff- Supervisory  
Non-MAP Certified Staff- Supervisory  
MAP Certification Lapsed- Direct Care  
MAP Certification Lapsed- Supervisory  
Never MAP Certified- Direct Care  
Never MAP certified - Supervisory

### **Dictionary #2: Why Did the Medication Occurrence Happen?**

Misread label  
Did not get prescription, order, or refill from HCP  
Did not order medication or refill from pharmacy  
Did not pick up medication from pharmacy  
Did not receive medication ordered from pharmacy  
Received wrong medication from pharmacy  
Medication not properly labeled by pharmacy  
Received wrong strength or dose of medication from pharmacy  
Misidentified person  
Mixed up dose or strength of medication  
Measured liquid medication incorrectly  
Error on medication administration record (MAR)/log  
Did not compare medication administration record (MAR) to label  
Failure to properly document administration  
Failure to accurately transcribe an error  
Failure to post and verify order according to MAP Policy  
Miscommunication between residential program and day/work program  
Medication administered by Non-MAP Certified staff (includes instances where MAP Certification has expired or has been revoked)  
Failure to compare doctor's (HCP) order to medication administration record (MAR) or label

### **Dictionary #3: What is the agency's response to prevent this type of MOR from happening in the future? Check all that apply.**

Evaluate existing agency policy and practices  
Created new policy/modified existing policy  
Created new practice/modified existing practice  
Training/Retraining (explain in comments section)  
Monitoring medication passes for that staff person  
Individual feedback to employee  
Situation reviewed, no further action taken  
Referred to provider management for further evaluation  
Consulted with MAP Coordinator  
Temporary suspension of medication administration duties  
Other (explain in comments section)

**Dictionary #4: Route Medication as ordered**

Oral

Rectal

Ear (Otic)

Eyes (Ophthalmic)

Vaginal

Intramuscular injection (IM) (Epi-pen only)

Nasal (Nose)

Topical (on Skin)

Inhalant

Transdermal (through skin)

Via G/ J tube